

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 East Capitol Avenue  
Post Office Box 19280  
Springfield, Illinois 62794-9280

ILLINOIS  
COMMERCE COMMISSION

FEB 26 1 20 PM '01

ORIGINAL

CHIEF CLERK'S OFFICE

For Commission Use Only:

Case 2000-20498-S

Regarding a complaint

by SHERRI F. DAVIS  
(Person making the complaint)

against Commonwealth Edison Company  
(Utility name)

as to loss of power on August 24, 1998 which resulted  
in loss of food totalling an estimated cost of \$546.00 (See Attached doc.)  
Chicago (Reason for complaint)  
in Illinois.

01-0192

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7738 South Wabash, Chicago, IL 60619

The service address that I am complaining about is 7738 South Wabash, Chicago, IL 60619

My home telephone number is [ 773 ] 783-6365

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [ 773 ] 714-4705

Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of  
(Full name of utility company)  
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Illinois Public Utility Act, Section 16-125e (220ILCS5/16-125e)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

Information provided to me by the Consumer Services Division by the ICC indicates that the date of the interruption may qualify as an event where enough customers were out of service for a long enough time that this section of the law would possibly be applicable to my damage claim. It took approximately three business days to restore power to the west side of the 7700 South Block of Wabash. On day two of the outage, I was informed by a field supervisor who was working at the corner of Michigan and 75th St, that he did not have an order to restore power to this address. He made a phone call and learned that this block was not on record as needing power restoration. He called the information into the office and reported to me that my neighborhood was the last of 7000 people to have power restored. When I got home, I confirmed this information with Commonwealth Edison. I lost all of my food contained in my upright freezer and my refriger/freezer.

Please clearly state what you want the Commission to do in this case.

I would like for the Commission to award me \$546.00 which is the estimated loss of my food. See attached document.

Date: February 12, 2001  
(Month, day, and year)

Complainant's signature \_\_\_\_\_

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form.

I, Sherri F. Davis, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Sherri F. Davis  
(Signature)

Subscribed and sworn/affirmed to before me this 20<sup>th</sup> day of February, 2001

Linda R. Echols  
Notary Public, Illinois

"OFFICIAL SEAL"  
LINDA R. ECHOLS  
Notary Public, State of Illinois

#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

**SHERRI F. DAVIS**

**7738 South Wabash ■ Chicago, IL 60619 ■ (773) 994-7802**

**October 11, 1998**

**Commonwealth Edison Company  
Customer Claims Center  
1 North 423 Swift Rd.  
Lombard, IL 60148**

**Attached, you will find my claim form for the food that I lost during the electrical outage that occurred in August.**

**I am placing a claim with your company because I lost ALL of my food that was stored in both my upright freezer and my refrigerator/freezer.**

**I have enclosed a snapshot of some of the food that was stored in my freezer. As you can see, it was quite full. I have made photo copies of the receipts that I keep for my food purchases. It is difficult to place an exact value on the loss because some of the food was prepared and then frozen. However, what I have done is to make photo-copies of my expense envelopes which reflect my grocery expenditures. I have added the following expenses**

<b>January - February</b>	<b>\$357.70</b>
<b>March - May</b>	<b>\$451.16</b>
<b>June - July</b>	<b>\$298.37</b>
<b>July-September</b>	<b>\$293.84</b>

<b>TOTAL</b>	<hr/> <b>\$1,401.07/9 months = \$156.00/month</b>
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**My estimate is that I lost 3-1/2 months of food because in the past, it has taken me approximately this long to totally clean out my refrigerator and freezer prior to moving. My estimated loss is calculated at \$546.00 (\$156 x 3.5 months.)**


I understand that the storm was an "act of God;" however, it was an "action of man" to take three business days to restore my power. On day two, I was informed by one of your field supervisors whom was in the area, that my neighborhood was the last of 7000 people to have power restored. I also called Commonwealth Edison's phone number to receive a status report and this number was confirmed.

I did not have access to a generator or someone's freezer or refrigerator space; therefore, my loss was tremendous and total. Some of my food items are not easily replaceable because some of them were purchased in other states, e.g., Alaskan smoked salmon that was purchased while on a cruise in Alaska and seafood purchased during a trip to New Orleans. These items are not itemized on my expense envelope.

I am requesting financial compensation as opposed to an account credit because I cannot apply or use an account credit at the grocery store.

Thank you in advance for your cooperation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sherri F. Davis".

Sherri F. Davis  
Enclosures

cc: Congressman Bobby Rush